

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>GEIS Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
3786	9/1/00	4:19-21:16		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #'s 839, 840 Water intrusion, Damage to exchange cables						
3787	9/1/00	9:19		TG Resource	email to PB AM, PB Resource	TG Resource	PB AM, PB Resource	TG Resource, TG Resource, TG Resource	Phot OP #1	PB AM and PB Resource. Nice to see you , albeit briefly, yesterday... Here is the photo I took. A bit too much back light, but pretty decent in any case. Please advice if you would like in different format. Understand the deal is you would like a return pho						
3788	9/1/00	9:31		TG Resource	email to redacted	TG Resource	email to PB Resource	TAM Resource; TA Resource, TA Resource; TAM Resource; TG Resource; TG Resource	Pacific Photo TAB Team	Here is the photo taken at yesterday's TAB meeting. Please forward to PB Resource and PB Resource as I could not easily find their addresses. Please let me know if there is any trouble opening it, and if there is a preferred format. Take care... TG Resourc						
3789	9/1/00	10:58		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00- 218 "Notification of Re-pricing for Easy Saver Residence Calling Plan- California"						<a href="#">clecc_00-218.doc</a>
3790	9/1/00	12:14		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECCS00- 146 "Pacific Bell- Initial Requirements for October1, 2000 Broadband Ordering Profile Release"						<a href="#">cleccs_00-146.doc</a>
3791	9/1/00	13:08		PB Resource	Email to TG Resource	TG Resource	PB Resource		RE: Phot OP #1	TG Resource... I can't get the picture to come up. It just brings up my browser (Netscape). Any suggestions?						
3792	9/1/00	14:35		7 LSC	LSC called	TG Resource	PB Resource	ECCKT not found for BASL340023, redacted installed ckt by mistake on 6/9/00, redacted disconnected ckt on 6/9/00 after other C order was completed		sent back to TAM						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
3793	9/1/00	16:04		PB Resource (PB Technician)	VMX to 888-608-8688 P-CLEC Support	TG Resource	PB Resource (PB Technician)		Customer Order Problem	PB Resource, an Outside Technician for PacBell, said he could not complete order redacted as customer stated they never placed the order. He said he could not cancel it. He left his pager number redacted for follow-up. (He did not provide customer name, s	Follow-up with PB Resource to identify the customer, and if a 'friendly' resolve the issue.	TAM Resource	ASAP			TAM Resource reported trying to reach PB Resource several times without success.
3794	9/1/00	17:07		TG Resource	TG Resource	TG Resource	TG Resource	TG Resource	FW: Need New Book Made	I asked TG Resource to set up a master book for this. (TG Resource, I forgot to mention that we should have these pdfs put on disks and stored with the master. I can have you keep this up by adding any new items that might be interest to our team. TG Reso						
3795	9/2/00	9:02		Pacific Bell	Fax to Blackhawk	TG Resource	PB AM		unlock redacted							
3796	9/3/00	9:20-21:09		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #'s 842- 843 Loss of carrier system						
3797	9/4/00	1:55-19:27		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #'s 844, 847 Loss of cable, Loss of carrier system						
3798	9/5/00	8:30		Pacific Bell	Airborne Express to Napa Telecom				Daily shipment report	OCN 6169, LC46, Daily Shipment Report, PB Cycle 6732 Dated 8/31/00, Monthly Shipment Recap LC46						
3799	9/5/00	8:30		Pacific Bell	Airborne Express to Discovery Comm				Daily shipment report	OCN 0575, LC46, Daily Shipment Report, PB Cycle 6732 Dated 8/31/00 Monthly Shipment Recap LC46						
3800	9/5/00	8:30		Pacific Bell	Airborne Express to Blackhawk Comm				Daily shipment report	OCN 8587, LC46, Daily Shipment Report, PB Cycle 6732 Dated 8/31/00 Monthly Shipment Recap LC46						
3801	9/5/00	8:44		TG Resource	Email to PB RResource	TG Resource	PB RResource	TG Resource, PB AM	RE: Phot OP #1	PB Resource May be due to an older version of Netscape which does not display.jpg images. Try saving the image on your PC, then try open using an imaging utility, if there is one on your system. From the start button, select programs, then accessories, th						
3802	9/5/00	9:22		TG Resource	email to PB AM	TG Resource	PB AM	TG Resource, TG Resource	RE: Website	PB AM...No, this is not our site. Expect it may be a real BlackHawk in Montana, I Believe. Very Interesting....						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
3803	9/5/00	12:15	5	LSC	LSC called	TG Resource	Kiska		for XDSL329022, can't disconnect for order already disconnected on PON E258252000322	sent back to TAM						
3804	9/5/00	12:55		TG Resource	Email to PB AM, TG Resource, TG Resource	TG Resource	PB AM	TG Resource	Re: August 15-31 Contacts	Here are my contacts for the last half of August. Comments, additions, corrections, and clarifications are welcomed.						
3805	9/5/00	13:30		TG Resource	Email to PB Resource	TG Resource	PB Resource	TG Resource	RE: Phot OP #1	PB Resource... Great! I think it turned out well. Really glad PB AM found you. Hope to see you again soon. Heard there was a little 5.2 rumble up in Napa over the weekend. Hope nothing serious for you folks. Keep the faith.. TG Resource						
3806	9/5/00	13:45		TG Resource	email to PB AM	TG Resource	PB AM	TG Resource, TG Resource, TG Resource, TG Resource	Vantive #3736231- Stand Alone Directory Listings	PB AM...Understand per our meeting Thursday 8/31 that most of the ten or so orders we reported not completing may have been due to post-FOC downstream errors in the automated handoff from LASR to the listing gateway, providing no human alert to follow-up wi						
3807	9/5/00	16:22		PB Resource	Email to TG Resource	TG Resource	PB Resource	TG Resource, PB AM	RE: Phot OP #1	This one worked...Thanks!						
3808	9/5/00	16:39		PB Resource	Email to TG Resource	TG Resource	PB Resource	TG Resource, PB AM	RE: Phot OP #1	I'm afraid I missed the excitement by not feeling this one. Just too sound asleep I guess. I DID feel the 7.1 in '89 however, as well as several of its aftershocks.						
3809	9/5/00	16:48		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00- 221 "Escalation Process for Overdue Manual Loop Request (Business Process)- California					clecc_00-221.doc	
3810	9/5/00	16:51		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00-222 "Final Minutes from the July 26th Change Management Process Meeting (Meeting)- California					clecc_00-222.doc	
3811	9/5/00	16:52		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECCS00- 147 "Pacific Bell- Final Retirement Notice for Service Assurance Functionality in Pacific Bell Service Manager Application (PBSM)"					cleccs_00-147.doc	
3812	9/6/00			Pacific Bell	Mail to Camino Comm				Camino Comm Bills (3)	Bills: \$352.21, Account 0237237198 555N8160, Statement Date 8/23/00 2) \$336.35, Account 0237257198 555N6160, Statement Date 8/25/00 3) \$727.78, Account 0234257198 555S9066, Statement Date 8/25/00						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
3813	9/6/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm Bills (2)	Bills: \$605.32, Account 0234258416 555S3066, Statement Date 8/25/00 2) \$512.18, Account 0234288416 555S0066, Statement Date 8/28/00						
3814	9/6/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm Bills (3)	Bills: \$207.56, Account 0234257069 555S5066, Statement Date 8/25/00 2) \$44.66, Account 0237252395 555N8160, Statement Date 8/25/00 3) \$578.17, Account 0234287069 555S2066, Statement Date 8/28/00						
3815	9/6/00			Pacific Bell	Mail to Napa Telecomm				Napa Telecomm Bills (4)	Bills: \$147.79, Account 0234258702 555S6066, Statement Date 8/25/00 2) \$235.10, Account 0234288702 555S3066, Statement Date 8/28/00 3) \$231.44, Account 0237268702 555N2160, Statement Date 8/26/00 4) \$279.93, Account 0234228702 555S9066, Statement Da						
3816	9/6/00			Pacific Bell	Mail to Camino Comm				Customer Service Record	Account 6262290895, Date 8/25/00, \$12.89						
3817	9/6/00	12:11		LSC	Fax to Discovery Communication	TG Resource			Reconfiguration Notification - redacted	redacted						
3818	9/6/00	12:11		LSC	Fax to Discovery Communication	TG Resource			Migration Notification - redacted	redacted						
3819	9/6/00	12:11		LSC	Fax to Discovery Communication	TG Resource			Migration Notification - redacted	PB Resource						
3820	9/6/00	12:11		LSC	Fax to Discovery Communication	TG Resource			Migration Notification - redacted	PB Resource						
3821	9/6/00	12:14		LSC	Fax to Camino Communication	TG Resource			Migration Notification - redacted	PB Resource						
3822	9/6/00	12:14		LSC	Fax to Camino Communication	TG Resource			Migration Notification - redacted	PB Resource						
3823	9/6/00	12:14		LSC	Fax to Camino Communication	TG Resource			Migration Notification - redacted	PB Resource						
3824	9/6/00	12:14		LSC	Fax to Camino Communication	TG Resource			Migration Notification - redacted	redacted						
3825	9/6/00	12:15		LSC	Fax to Discovery Communication	TG Resource			Migration Notification - redacted	PB Resource						
3826	9/6/00	13:25		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECCS00- 148 "Pacific Bell- Notification of Final Requirements for Provisioning Order Status Release 2.3.0"					cleccs_00-148.doc	
3827	9/6/00	13:27		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECCS00- 149 "Pacific Bell- Notification of Final Requirements for Order Status Release Version 7.2.0"					cleccs_00-149.doc	

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>GEIS Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
3828	9/6/00	13:28		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECCS00- 150 "Pacific Bell- Initial Requirements for September 30th Toolbar Trouble Administration Release"						cleccs_00-150.doc
3829	9/6/00	13:28		PB AM	Email to TG Resource	TG Resource	PB AM	TG Resource, TG Resource, TG Resource	Vantive #3736231- Stand Alone Directory Listings	Had a conference call this morning with the LSC and Listing Gateway folks. I think I understand the issues involved here and should be able to respond with more details this afternoon.						
3830	9/6/00	13:34		TG Resource	email to PB AM	TG Resource	PB AM	TG Resource, TG Resource	Vantive #3736231- Stand Alone Directory Listings	Thanks PB AM.. We'll be listening and hoping...TG Resource						
3831	9/6/00	14:12		PB AM	Email to TG Resource	TG Resource	PB AM	TG Resource, TG Resource, TG Resource	RE: BlackHawk SDIR's that are still open	Are you sure these are not back in your court? What I'm being told is as follows: BHPOG720- Fatal error returned to CLEC 8/25; BHPOG713- SOC was sent 8/11; BHPOG719- Fatal erro returned to CLEC 8/25; BHPOG708- SOC on version 2 was sent 8/11						
3832	9/6/00	14:22		TG Resource	Email to TG Resource	TG Resource	PB AM	TG Resource, TG Resource, PB AM, TAM Resource, TAM Resource, TG Resource	RE: BlackHawk SDIR's that are still open	TG Resource... Can you please check to see if we have received these notices ASAP?.. Thanks very much.. TG Resource						

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>GEIS Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
3833	9/6/00	14:28		TG Resource	email to PB AM	TG Resource	PB AM	TG Resource, TG Resource, TAM Resource, TG Resource	RE: BlackHawk SDIR's that are still open	PB AM..TG Resource reminds me that BHPOG708 & BHPOG713 indeed did SOC, to remove the primary listing on the respective accounts. The problem is that the other two subsequent orders to add caption listings on the same two accounts (BHPOG720 & BHPOG719) bo						
3834	9/6/00	14:53		TG Resource	email to PB AM	TG Resource	PB AM	TG Resource, TG Resource, PB AM, TAM Resource, TG Resource	RE: NAPA SDIR's that are still open	PB AM...Here is the background on these, from our 8/29 call with TG Resource....For Napa, PO9633695P to remove primary listing SOC'd on 8/10, with PO9641695P to add caption listing to same account entered on 8/12 falling with same CR001 error (another main li						
3835	9/6/00	18:23		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial # 848, Loss of carrier systems						
3836	9/6/00	16:20		1 TG Resource	VMX to PB AM	TG Resource, TG Resource	PB AM		Directory Listing Order Completion Problems (Vantive #3736231)	TG Resource and TG Resource alerted PB AM that we need either resolution of the problems, or a timetable to reach resolution, by tomorrow AM.						
3837	9/6/00	16:51		PB AM	Email to TG Resource	TG Resource	PB AM	TG Resource, TG Resource, TAM Resource, TG Resource	RE: BlackHawk SDIR's that are still open	Looking back at my notes as well, I see that TG Resource faxed me a copy of 719 on 8/29. However, I left her a message later that same day, saying I couldn't read the fax & to let me know if she and PB Resource from the listings group were able to work fr						

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>GEIS Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
3838	9/6/00	16:52		1 PB AM	VMX to TG Resource	TG Resource	PB AM		Directory Listing Order Completion Problems (Vantive #3736231)	PB AM asked for TG Resource's number, as she could not read the fax of LEX screens TG Resource sent at PB AM's request. PB AM needs TN's and perhaps other account information to further investigate our Stand-alone Directory Listing orders. She said she wo						
3839	9/6/00	19:15		TG Resource	Email to TG Resource; PB AM	TG Resource	PB AM	TG Resource, TG Resource, TG Resource, TAM Resource, TAM Resource, TG Resource	RE: BlackHawk SDIR's that are still open	I worked with PB AM & PB Resource from the directory listing help desk last evening and with their help was able to get BHPOG719 & BHPOG720 to FOC. Thanks!! I've printed the orders and the FOC's and left them in TG Resource's chair so she can let them con						
3840	9/6/00	19:33		PB AM	Email to TG Resource	TG Resource	PB AM	TG Resource, TG Resource, TG Resource, TAM Resource, TAM Resource, TG Resource	RE: BlackHawk SDIR's that are still open	TG Resource was able to get BHPOG720 to FOC this afternoon, thanks to help from PB Resource at the Listings Help Desk in Anaheim. Hopefully by the time you read this, you will have gotten the SOC. Since PB Resource and I can't see the original PON, it is						
3841	9/6/00	19:37		PB AM	Email to TG Resource, TG Resource	TG Resource	PB AM	TG Resource, TAM Resource, TAM Resource, TG Resource	RE: BlackHawk SDIR's that are still open	TG Resource, thanks for the update: I'm glad to hear that 719 FOC'd as well as 720. Hopefully we will have good news in the morning that you received both SOC's						
3842	9/6/00	19:57		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00- 223 *SBC BROADBAND SERVICE- Interim Contract Language and Product Availability (Business Processes)- California					<a href="#">clecc_00-223.doc</a>	

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>GEIS Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
3843	9/6/00	20:09		PB AM	Email to TG Resource	TG Resource	PB AM	TG Resource, TG Resource, TAM Resource, TAM Resource, TG Resource	RE: NAPA SDIR's that are still open	Assuming TG Resource success getting PON with captions to FOC works for Napa as well as BlackHawk, here is what I think our current status is for the Napa listing PONs you have asked about. PO9641695P & PO9642695P adding caption listing using two RTY=LML						
3844	9/6/00	20:26		4 TG Resource	Phone PB AM	TG Resource	PB AM	Directory Listing Order Completion Problems (Vantive #3736231)	PB AM told TG Resource PacBell is revising their internal "M&P" (methods and practices?) to instruct the listings team to contact the CLEC when post-FOC errors occur on listing orders. They should explain the problem, and request the CLEC enter a Supp to	1> Verify two LEX SOC's received. 2> Verify proper listings exist even though SOC's not returned. 3> Resend few problem SDIR 1, 2, 3> orders to verify new PacBell internal process in place to notify CLEC's when post FOC listing errors occur.		1, 2 > Soon after 3PM EDT 9/7. 3> ASAP		1> Complete 9/7. 2> Complete 9/8. 3> Open.		



<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>GEIS Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
3845	9/7/00	10:50		TG Resource	email to PB AM	TG Resource	PB AM	TG Resource, TG Resource, TG Resource, TAM Resource, TAM Resource, TG Resource, TG Resource	RE: NAPA SDIR's that are still open	PB AM..TG Resource put the requested orders in within the past hour. Now we will watch for FOC's on the issued orders, and SOC's on the others. Understand SOC's come in batches, next expected nonn PDT. Should we also see SOC's on those orders FOC'ed 7/3-8						
3846	9/7/00	2:52-23:35		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #'s 849, 851, 854, 855, 856, Concord central office isolated, Loss of carrier system, Loss of cable pairs, Damage to exchange cables						
3847	9/7/00	11:22		Pacific Bell	Fax to Blackhawk	TG Resource	PB AM		unlock redacted							
3848	9/7/00	15:17		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00- 224 "Notification of Project Pronto neighborhood Gateway Locations issue 2.0 (Other)- California"					<a href="#">clecc_00-224.doc</a>	
3849	9/7/00	16:04		TG Resource	email to TG Resource, TG Resource	TG Resource	PB AM	TG Resource, TG Resource, TAM Resource, TAM Resource,PB AM	RE: NAPA SDIR's that are still open	TG Resource... Please call TG Resource and/or me (VMX ok) ASAP this PM with the answer as to whether the SDIR's from last night SOC'ed, and whether a call to Diane at the listing help desk (or PB AM if you cannot reach PB Resource) verified our listings are						
3850	9/7/00	16:15		TG Resource	email to PB AM	TG Resource	PB AM	TG Resource, TG Resource, TAM Resource, TAM Resource,PB AM, TG Resource, TG Resource	RE: NAPA SDIR's that are still open	PB AM...Since I do believe we have access to the listings gateway to verify our listing orders, what is the best way for us to verify listings? Is it OK to ask the listings help desk to provide us listings of PONS (or TNs)? There may be over hundred total..						

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>GEIS Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
3851	9/7/00	16:33		PB AM	Email to TG Resource	TG Resource	PB AM	TG Resource, TG Resource, TAM Resource, TAM Resource, TG Resource	RE: NAPA SDIR's that are still open	A bit of clarification.. We did indeed find PO9617695P (it was PB Resource who couldn't find it earlier). You will not receive a SOC for the PONS FOC'd but not SOC'd. We believe the listings were already updated as you requested; please talk to PB Resource						
3852	9/7/00	16:45		PB AM	Email to TG Resource	TG Resource	PB AM	TG Resource, TG Resource, TAM Resource, TAM Resource, TG Resource, TG Resource	RE: NAPA SDIR's that are still open	Why would there be over 100 PONS to verify in the listings gateway? I thought there were only a handful we needed to check (only for those where we have been unable to send a SOC) If what you need is verification for "other" purposes (such as an audit), I						
3853	9/7/00	17:00		TG Resource	phone log		PB Resource			Just FYI, got a call from PB Resource today regarding the following: Camino order to production with test ID: PON: CXL1R09071729242.. ID: 9278689185T.. PB Resource claims he only got one of these.						
3854	9/7/00	17:22		TG Resource	Email to TG Resource; TG Resource		PB AM	TG Resource, TG Resource, TAM Resource, TAM Resource, PB AM	RE: SDIR's that are still open	BHPOG719 & BHPOG720 have SOC'd. I have verified with TG Resource at the directory listings help desk at 5pm est today that the TN, Name, Address, and caption listings are correct and in place in their gateway. I've left VMXs forTG Resource & TG Resource.						
3855	9/7/00	17:45		PB AM	Email to TG Resource; TG Resource	TG Resource	PB AM	TG Resource, TG Resource, TAM Resource	RE: SDIR's that are still open	TG Resource..sorry you missed the explanation for this that I gave on this morning's call. See also the attached email I sent off a bit ago toTG Resource et al. The FOC nut no SOC PONS you list below had errors that we found after the FOC was returned to						

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>GEIS Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
3856	9/7/00	18:21		TG Resource	Email to TG Resource; TG Resource, TG Resource	TG Resource	PB AM	TG Resource, TAM Resource, TAM Resource, PB AM	RE: SDIR's that are still open	Thanks TG Resource appreciate the update						
3857	9/7/00	19:27		PB AM	Email to TG Resource; TG Resource; TG Resource	TG Resource	PB AM	TG Resource, TAM Resource	Simple Caption errors: BlackHawk	TG Resource: Could you please call me when you get this? PB Resource just called with the following feedback... redacted. The caption group called the listings help desk to see if you want this posted with or without an address (they were questioning this						
3858	9/7/00	19:34		TG Resource	Email to TG Resource; TG Resource; TG Resource PB AM	TG Resource	PB AM	TG Resource, TAM Resource, TAM Resource	RE:Simple Caption errors: BlackHawk	TAM Resource.... PB AM's question as to whether we want the caption header to file with the acronyms or alphabetically with the other company names. Are these real customers that are to be listed in the directory or does it matter? If we can leave as is let						
3859	9/7/00	19:34		PB AM	Email to TG Resource; TG Resource; TG resource TG Resource	TG Resource	PB AM	TG Resource, TAM Resource, TAM Resource	RE:Simple Caption errors: Napa	More feedback from the caption group vai the listings helpdesk. This time we do need you to issue LSRs to correct the problem. redacted is again in all caps, so it will/would post with acronyms. The problem that needs to be corrected is your line of infor						
3860	9/7/00	20:26		TAM Resource	Email to TG Resource; TG Resource; TG Resource, PB AM, TG Resource	TG Resource	PB AM	TG Resource, TAM Resource, TAM Resource	RE:Simple Caption errors: BlackHawk	TG Resource.. As these are not real customers, it is fine to have them NOT listed as PB AM told PB Resource We do not want to wait for additional orders to SOC. When the verification is made of the listings you will need to keep this in mind so it isn't						
3861	9/7/00	22:23		TG Resource	Email to TG Resource, TAM Resource; TG Resource, PB AM, TG Resource	TG Resource	PB AM	TG Resource, TAM Resource, TAM Resource	RE:Simple Caption errors: BlackHawk	Team...Very busy day indeed.. Many thanks to all who helped resolve the issues. Looks like we do need to address the blindness/advertising caption issue in the AM if possible. Take Care TG Resource						
3862	9/8/00	10:36		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECCS00- 151 "Pacific Bell- Final Requirements for September 24, 2000 Verigate Release"					<a href="#">cleccs_00-151.doc</a>	
3863	9/8/00	11:03		TG Resource	Email to TG Resource; TG Resource; TG Resource, PB AM	TG Resource	PB AM	TG Resource, TAM Resource, TAM Resource	RE:Simple Caption errors: Napa	TAM Resource.... Do you want to omit the line of information dropped or changed on these orders? Just let us know and we can make the changes on the orders and let them continue processing. Thanks TG Resource						

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>GEIS Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
3864	9/8/00	12:02	4	PB AM	Phone TG Resource	TG Resource	PB AM		Directory Listing Order Completion Problems (Vantive #3736231)	told PB AM directory listing verification will be done through Test Administrator and PB Resource PacBell group. TG Resource agreed to remove the inappropriate advertising captions from two of the orders just processed. TG resource also confirmed it is O	Remove captions from two listings.	TG Resource	ASAP	Complete	9/26/00.	
3865	9/8/00	12:19		TG Resource	Email to TG Resource	TG Resource	PB AM	TG Resource, TAM Resource, TAM Resource, TG Resource, TG Resource, PB AM	FW:Simple Caption errors: Napa	TG Resource...Here's the changes you need to make to the Napa SDIRS orders mentioned in PB AM email below.						
3866	9/8/00	14:51-23:46		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #'s 857, 858, 860, Loss of carrier systems, Loss of working pairs, Water damage to exchange cables						
3867	9/8/00	15:45		PB AM	Email to TG Resource, TG Resource	TG Resource	PB AM	TG Resource, TG Resource, TG Resource	RE:Simple Caption errors: Napa	TAM Resource is right- my error for redacted . That TN is redacted						
3868	9/8/00	16:00		TG Resource	phone log				RE: NAPA SDIR's that are still open	Spoke with directory help desk and the listings are correct per PB Resource on PO9617695P & PO9618695P.						
3869	9/8/00	16:17		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECCS00- 152 "Pacific Bell- Notification of Delay in Implementing the August 20, Enhancements to Toolbar Version 6.0.0"					cleccs_00-152.doc	
3870	9/8/00	16:22		TG Resource	Email to TG Resource, PB AM	TG Resource	PB AM	TG Resource, TAM Resource, TAM Resource, TG Resource, TG Resource	RE:Simple Caption errors: Napa	TAM Resource, The SDIR357004/PO9638695P/PO9642695P(3237578576) & SDIR352004/PO9633695P/PO9641695P(6262299458) have all SOC'd with the original Muffins Bagels & Scones/Pagers, Cell Phones and Calling Cards new single line captions. Do you want to issue two						

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>GEIS Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
3871	9/8/00	16:59		PB AM	Email to TG Resource, TG Resource	TG Resource	PB AM	TG Resource, TG Resource, TG Resource	RE:Simple Caption errors: Napa	We need to have the lines of advertising removed. If placing the new orders to do this, I can tell the listings group to do I without an order from you since the text is a violation of listing rules. TG Resource... As I mentioned when we spoke today, I woul						
3872	9/8/00	17:34		TG Resource	Email to TG Resource, PB AM	TG Resource	PB AM	TG Resource, TAM Resource, TAM Resource, TG Resource, TG Resource	RE:Simple Caption errors: Napa	TAM Resource, Should I have PB AM tell the listings group to remove the lines of advertising or do you want to issue new orders?TG Resource						
3873	9/9/00	5:57-14:28		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #'s 860, 862, Loss of carrier systems						
3874	9/9/00			Pacific Bell	Mail to Discovery Comm				Discovery Customer Service Record	Customer Service Record dated 8/28/00, Account 6264312832, \$12.89						
3875	9/9/00			Pacific Bell	Mail to Discovery Comm				Discovery Customer Service Record	Customer Service Record dated 9/1/00, Account 4089809679, \$13.08						
3876	9/10/00	5:13-17:45		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #'s 865, All calls dropped.						
3877	9/11/00	8:30		Pacific Bell	Airborne Express to Napa Telecom					OCN 6169, LC46, Daily Shipment Report, PB Cycle 6736 Daily shipment report Dated 9/7/00						
3878	9/11/00	8:30		Pacific Bell	Airborne Express to Discovery Comm					OCN 0575, LC46, Daily Shipment Report, PB Cycle 6736 Daily shipment report Dated 9/7/00						
3879	9/11/00	8:30		Pacific Bell	Airborne Express to Blackhawk Comm					OCN 8587, LC46, Daily Shipment Report, PB Cycle 6736 Daily shipment report 6736 Dated 9/7/00						
3880	9/11/00	8:30		Pacific Bell	Airborne Express to Camino Comm					OCN 7265, LC46, Daily Shipment Report, PB Cycle 6736 Daily shipment report Dated 9/7/00						
3881	9/11/00	16:50		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECCS00- 153 "Pacific Bell- Update to the Final Requirements for the September 23, 2000 Exception Release"					<a href="#">cleccs_00-153.doc</a>	

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>GEIS Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
3882	9/12/00	9:50-19:27		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #'s 868, 870, Loss of carrier system						
3883	9/11/00	11:21		TG Resource	email to PB AM	TG Resource	PB AM	TG Resource, TG Resource, TG Resource, TG Resource, TG Resource, TG Resource, TG Resource, TG Resource, TG Resource, TG Resource, TG Resource, TG Resource, TG Resource,	TG Team Photos	PB AM..While these informal shots are of varying quality, wanted to share with you as promised. Still lack shots of TG Resource, our DataGate team, developers, communication gurus such as TG Resource, and a few others involved in capacity activities. Perh						
3884	9/12/00	12:03		PB AM	Email to TG Resource, TG Resource	TG Resource	PB AM		FW: CLECCS00-153 Pacific Bell - Update to the Final Requirements for the September 23, 2000 Exception Release	Just want to make sure you do NOT want to do any release testing; if you do, there are a few days left. Also I, assume you will be moving to 3.02; not 3.03: could you please confirm. Really the only significant change is to require an EDI segment with the					<a href="#">clecc 00-153.doc</a>	
3885	9/12/00	12:16		TG Resource	Email to TG Resource, PB AM	TG Resource	PB AM	TG Resource, TG Resource	RE: CLECCS00-153 Pacific Bell - Update to the Final Requirements for the September 23, 2000 Exception Release	PB AM.. Just posed the same question to the team this AM. Expect the answer is no, but wanted to provide "speak now or forever hold your peace" opportunity to all involved. Did look at this letter, and understand test window closes Friday 9/15. Also check					<a href="#">clecc 00-153.doc</a>	

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>GEIS Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
3886	9/12/00	12:36		TG Resource	Email to PB AM	TG Resource	PB AM	TG Resource, TAM Resource, TG Resource, TG Resource, G Resource, TG Resource	RE: Napa SDIRs with post-FOC-errors	PB AM: For PONs PO9617695P, PO9640695P & PO9637695P, what specific errors occurred after their respective FOC's, triggering manual intervention? Are there other errors as well which fall into this category? At your earliest convenience, we would truly appr					clecc 00-153.doc	
3887	9/12/00	13:04		PB AM	Email to TG Resource	TG Resource	PB AM	TG Resource, TAM Resource, TG Resource, TG Resource, G Resource, TG Resource	RE: Napa SDIRs with post-FOC-errors	I know the answer already for the last PON in th list; have sent the other PONS off to my friends for more research. For PO9637695P, the problem was that the DC and IC didn't match					clecc 00-153.doc	
3888	9/12/00	13:04		TG Resource	Email to PB AM	TG Resource	PB AM	TG Resource	RE: Napa SDIRs with post-FOC-errors	PB AM.. Thanks for the rapid reply! Will await other causes...BR TG Resource					clecc 00-153.doc	
3889	9/12/00	14:54		PB AM	Email to TG Resource	TG Resource	PB AM	TG Resource, TAM Resource, TG Resource, TG Resource, G Resource, TG Resource	RE: Napa SDIRs with post-FOC-errors	Here is the information on the other three PONS: PO9617695P: TOA field in delete record is B; on insert record TOA was R. They must match. PO9618695P: Delete side of change is invalid because inward side of change is invalid. PO9640695P: Another main list					clecc 00-153.doc	

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>GEIS Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
3890	9/12/00	14:57		TG Resource	Email to PB AM	TG Resource	PB AM	TG Resource, TAM Resource, TG Resource, TG Resource, T G Resource, TG Resource,	RE: Napa SDIRs with post-FOC-errors	PB AM Thanks once again for your very timely response..BR TG Resource					clecc 00-153.doc	
3891	9/12/00	15:34		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00- 225 "Notification of 13-State SBC Policy for Partial Migration of Multiple End-User Telephone Lines to a CLEC (Business Processes)- California"					clecc_00-225.doc	
3892	9/12/00	16:03		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECCS00- 154 "Pacific Bell- Final Requirements for Data Gate Local Pre-Ordering Release 12.0 for December 9, 2000"					cleccs_00-154.doc	
3893	9/13/00	0:25-1:52		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #'s 868, 871, Loss of carrier system						
3894	9/13/00			Pacific Bell	Mail to Napa Telecomm				Napa Telecomm bill	Bill: \$303.95, Account 023701-8702 555N1160, Statement Date 9/1/00						
3895	9/13/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm bill	Bill: \$326.47, Account 0237018416 555N8160, Statement Date 9/1/00						
3896	9/13/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm bill	Bill: \$334.86, Account 0237012395 555N6160 Statement Date 9/1/00						
3897	9/13/00			Pacific Bell	Mail to Camino Comm				Camino Comm bill	Bill: \$275.75, Account 0237017198 555N4160 Statement Date 9/1/00						
3898	9/13/00	13:11		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00- 226 "Invitation to CLEC Collocation Forum (Meeting)- California"					clecc_00-226.doc	
3899	9/13/00	13:12		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00- 227 "Change in Manual Ordering Forms (Ordering and Provisioning)- California"					clecc_00-227.doc	
3900	9/13/00	15:54-16:09		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial # 872, No dial tone, damaged cables.						
3901	9/13/00	16:13		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00- 228 "Change To Three Vertical Services Promotions For Business (Ordering and Provisioning)- California"					clecc_00-228.doc	



<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>GEIS Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
3902	9/13/00	20:19-20:34		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial # 873, Damage to Exchange Cables						
3903	9/14/00	00:35-00:52		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial # 875, Loss of Carrier System						
3904	9/14/00	7:05-7:22		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial # 877, Loss of Carrier System						
3905	9/14/00	18:38-18:54		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial # 878, Customer Serviced by Central Office In Cambria						
3906	9/14/00	19:55		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00- 229 "2 Step Interim Process(Ordering and Provisioning)- California"					clecc_00-229.doc	
3907	9/14/00	22:16-22:33		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial # 879, Loss of Carrier System						
3908	9/15/00	9:15-18:23		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial # 880, 881, Loss if Carrier System						
3909	9/15/00	18:46-20:32		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial # 882, 883 Damage to cables, Loss of Cables						
3910	9/15/00	18:49		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECCS00- 155 "Pacific Bell- Notice of IP Address Change for Pacific Bell Service Manager Application (PBSM)"					cleccs_00-155.doc	
3911	9/15/00	18:50		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECCS00- 156 "Pacific Bell- Final Requirements for October 1, 2000 Broadband Ordering Profile Release"					<a href="#">cleccs_00-156.doc</a>	
3912	9/15/00	18:51		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECCS00- 157 "Pacific Bell- Documentation Updates to LSPWest Developer's Reference Guide"					<a href="#">cleccs_00-157.doc</a>	
3913	9/15/00	18:52		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECCS00- 158 "Pacific Bell- Notification of a New Operational Systems Support (OSS) Mechanized Customer Prduction Support Center Effective, October 2, 2000"					<a href="#">cleccs_00-158.doc</a>	

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>GEIS Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
3914	9/15/00	18:53		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECCS00- 159 "Pacific Bell- Electronic Ordering Availability During Release Weekend, September 22-24, 2000"					cleccs_00-159.doc	
3915	9/15/00	18:54		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00- 230 "Notification of availability of Engineering Controlled Splice/Special Construction Arrangement (ECS/SCA)- Related Terms and Conditions in all regions of SBC Communications Inc. (Ordering and Provisioning)- California"					clecc_00-230.doc	
3916	9/15/00	18:55		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00- 230 "Notification of availability of Engineering Controlled Splice/Special Construction Arrangement (ECS/SCA)- Related Terms and Conditions in all regions of SBC Communications Inc. (Ordering and Provisioning)- California"					clecc_00-230.doc	
3917	9/15/00	18:56		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	RE:CLECCS00-159" Pacific Bell- Electronic Ordering Availability During Release Weekend, Sept 22-24, 2000					clecc_00-159.doc	
3918	9/16/00			Pacific Bell	Mail to Camino Comm				Camino Comm Bills (5)	Bills: \$203.04, Account 0237027198 555N3160, Statement Date 9/2/00 2) \$18.50, Account 0234027198 555S6066, Statement Date 9/2/00 3) \$246.03, Account 0234047198 555S4066, Statement Date 9/4/00 4) \$345.08, Account 0234057198 555S3066, Statement Date						
3919	9/16/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm Bills (6)	Bills: \$134.40, Account 0234028416 555S0066, Statement Date 9/2/00 2) \$82.94, Account 0237048416 555N5160, Statement Date 9/4/00 3) \$91.52, Account 0234048416 555S8066, Statement Date 9/4/00 4) \$324.89, Account 0234058416 555S7066, Statement Date 9						
3920	9/16/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm Bills (3)	Bills: \$325.49, Account 0234052395 555S5066, Statement Date 9/5/00, 2) \$273.11, Account 0234072395 555S3066, Statement Date 9/7/00 3) \$58.28, Account 0237072395 555N0160, Statement Date 9/7/00						
3921	9/16/00			Pacific Bell	Mail to Napa Telecomm				Napa Telecomm Bills (4)	Bills: \$145.37, Account 0237048702 555N8160, Statement Date 9/4/00, 2) \$763.40, Account 0234048702 555S1066, Statement Date 9/4/00 3) \$501.52, Account 0234058702 555S0066, Statement Date 9/5/00 4) \$10.47, Account 0237078702 555N5160, Statement Date						
3922	9/16/00			Pacific Bell	Mail to Discovery Comm				Discovery Customer Service Record	Customer Service Record dated 9/4/00, Account 6264491783, \$13.62						
3923	9/16/00			Pacific Bell	Mail to Napa Telecomm				Napa Customer Service Record	Customer Service Record dated 9/4/00, Account 6264495316, \$13.62						
3924	9/16/00			Pacific Bell	Mail to Napa Telecomm				Napa Customer Service Record	Customer Service Record dated 9/5/00, Account 6195903679, \$19.36						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
3925	9/16/00	1:33-12:00		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial # 885, 886, Loss of Carrier System						
3926	9/17/00	8:42-22:37		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial # 888, 889, 890, Loss of Carrier System						
3927	9/18/00	8:30		Pacific Bell	Airborne Express to Discovery Comm				Daily shipment report	OCN 0575, LC46, Daily Shipment Report, PB Cycle 6741 Dated 9/14/00						
3928	9/18/00	8:30		Pacific Bell	Airborne Express to Blackhawk Comm				Daily shipment report	OCN 8587, LC46, Daily Shipment Report, PB Cycle 6741 Dated 9/14/00						
3929	9/18/00	8:30		Pacific Bell	Airborne Express to Camino Comm				Daily shipment report	OCN 7265, LC46, Daily Shipment Report, PB Cycle 6741 Dated 9/14/00						
3930	9/18/00	8:30		Pacific Bell	Airborne Express to Napa Telecom				Daily shipment report	OCN 6169, LC46, Daily Shipment Report, PB Cycle 6741 Dated 9/14/00						
3931	9/18/00	10:35		TG Resource	Email to PB AM	TG Resource	PB AM	TG Resource	RE:CLECCS00-159" Pacific Bell- Electronic Ordering Availability During Release Weekend, Sept 22-24, 2000	PB AM. Thanks. Saw this this morning and shared with tem. Believe we are set for the release. Appreciate your watchful eye as always. BR TG Resource					clecc 00-153.doc	
3932	9/18/00	13:15		PB AM	Email to TG Resource, TG Resource	TG Resource	PB AM		FW:CLECCS00-159" Pacific Bell- Electronic Ordering Availability During Release Weekend, Sept 22-24, 2000	Just wanted to make sure you saw this about the downtime during release weekend pretty much our standard intervals. Since I did not get a request from you to participate in release testing, I assume (hope) that you are all set to add the Reviion indicator					<a href="#">clecc 00-159.doc</a>	
3933	9/18/00	17:39		PB AM	Email to TG Resource	TG Resource	PB AM		RE:CLECCS00-159" Pacific Bell- Electronic Ordering Availability During Release Weekend, Sept 22-24, 2000	Hope you are surviving the rain ok; did it fill up the pool to overflowing?					<a href="#">clecc 00-153.doc</a>	
3934	9/18/00	18:00		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00- 231 "Flat Rate ISDN (Ordering and Povisioning)- California"					<a href="#">clecc_00-231.doc</a>	
3935	9/18/00	18:01		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00- 232 "Confirmation and Agenda for September 27th CLEC User Forum Meeting (Meeting)- California"					<a href="#">clecc_00-232.doc</a>	

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>GEIS Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
3936	9/18/00	18:02		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECCS00- 160 "Pacific Bell- Final Requirements Exception Request for EDI/CORBA Local Pre-Ordering Release 2.4.0 for December 9, 2000"					<a href="#">cleccs_00-160.doc</a>	
3937	9/18/00	18:29		PB Resource	Email to TG Resource	TG Resource	PB Resource		Unlocks	Please unlock TN redacted so they can be put in the 911 database					<a href="#">clecc_00-233.doc</a>	
3938	9/18/00	18:03-23:59		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #'s 892-895, Loss of Carrier System, Loss of Exchange Cable, Loss of Pair Gain Cable						
3939	9/19/00	8:26		TG Resource	Email to PB AM	TG Resource	PB AM	TG Resource	RE: Hurricane Gordon	PB AM. We fared fine thanks. Five to six inches rain in 12 hours indeed overflowed the pool Sunday AM. Then the winds kicked in, max about 50 mph, with storm offshore about 85 miles. Only a few limbs down in our yard, with some trees and power lines down					clecc 00-153.doc	
3940	9/19/00	1:05- 9:00		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #'s 896- 898, Loss of Carrier System						
3941	9/19/00	8:44		TG Resource	email to TG Resource	TG Resource	PB AM	PB AM, TG Resource, TG Resource	unlocks	TG Resource. Would you please address this request, and reply to RobertaPB Resource (cc rest of us) when complete?						
3942	9/19/00	9:20		TG Resource	Email to PB Resource	TG Resource	PB AM	TG Resource, PB AM, TG Resource, TG Resource	unlock redacted	Hi PB Resource.... I have sent the unlock transaction for redacted The batch ID is C1601Z. It usually takes a couple of hours for the batch to process. Let me know if anything else is needed.						
3943	9/19/00	12:27		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00- 233 Revision to Flat Rate ISDN (Ordering and Provisioning)- California					<a href="#">clecc_00-233.doc</a>	
3944	9/19/00	14:38		PB Resource	Phone to TG Resource	PB Resource	TG Resource		Phone Call Log	Just for the record. I got a phone call at 2:05pm est from PB Resource at MLAC (Mechanized Loop Assignment Center) asking wether she should schedule overtime and process the 700 orders she received this morning with a 12/29 due date or would they be canc						
3945	9/19/00	15:04		3 PB AM	Phone TG Resource	TG Resource	PB AM		Capacity Test & Blindness	PB AM said she was informed through an internal call from PB service center indicating they received our orders for 170 DS1 lines to the same address for redacted and whether they were real or in error. PB AM said they were in error, and would be cancelle						

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>GEIS Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
3946	9/19/00	15:24-15:42		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial # 899, Loss of working pairs						
3947	9/19/00	15:43-15:58		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial # 904, Loss of Carrier System						
3948	9/19/00	16:08-18:40		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #'s 900-901, Loss of Exchange Cables						
3949	9/19/00	17:00		PB Resource	Phone to TG Resource	PB Resource	TG Resource		Phone Call Log	Just FYI, received a call from PB Resource TUE SEP 19, 17:00 EDT, regarding what appears to be a total of "6" Camino "Test" orders which are flowing into production Pacbell. Perhaps one of your templates still has bogus Camino Entry ? See ya,PB Resource						
3950	9/19/00	20:34-20:52		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial # 902. Loss of Carrier System						
3951	9/20/00	12:48		TG Resource	Email to PB Resource	TG Resource	PB Resource		E911 Unlock redacted	I have sent the unlock transaction forredacted It is batch ID C22. It usually takes a couple of hours for it to process. Let me know if anything else is needed. Regards,TG Resource						
3952	9/20/00	14:18-14:19		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00- 234 "Additional Pages to Physical and Virtual Collocation Line Sharing or 'DUAL CFA' Applications (Ordering and Provisioning)- California"					<a href="#">clecc_00-234.doc</a>	
3953	9/20/00	14:30-14:31		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00- 235 "2 Step Interim Process (Ordering and Provisioning)- California"					<a href="#">clecc_00-235.doc</a>	
3954	9/20/00	15:47		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00- 236 "Change to the Basic Business Access Promotion (Ordering and Provisioning)- California"					<a href="#">clecc_00-236.doc</a>	
3955	9/20/00	19:17		PB Resource	Fax to TG Resource	TG Resource	PB Resource		T N Unlock	(626) 943-2586						
3956	9/21/00	2:00-2:15		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial # 905, Loss of Carrier System						
3957	9/21/00	8:30		Pacific Bell	Mail to Camino Comm				Camino Comm Bill	Bill: \$179.38, Account 0234087198 555S0066, Statement Date: 9/8/00						

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>GEIS Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
3958	9/21/00	11:24-11:33		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial # 906, Loss of Carrier System						
3959	9/21/00	14:42-18:47		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #'s 907, 908, 909- Loss of Carrier Systems, Loss of one loop carrier system						
3960	9/21/00	14:51		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00-237 "Notification of Percent of Local Usage/ Percent of Local Message Ordering (Ordering and Provisioning)- California"					<a href="#">clecc_00-237.doc</a>	
3961	9/21/00	14:52		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00-238 "Binding Post information Provided through the Provisioning Order Status (POS) on the Tool Bar Application- California"					clecc_00-238.doc	
3962	9/21/00	14:53		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00- 239 "Interface Outage Notifications via Email (Business Processes)- California"					<a href="#">clecc_00-239.doc</a>	
3963	9/21/00	14:54		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00-240 "Network Outage Notifications via Email (Business Processes)- California"					<a href="#">clecc_00-240.doc</a>	
3964	9/21/00	14:55		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00-240 "Network Outage Notifications via Email (Business Processes)- California"					<a href="#">clecc_00-240.doc</a>	
3965	9/21/00	14:55		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECCS00- 161 "Pacific Bell- Notification of Loop Qualification Database Downtime Scheduled for Staurday, October 7th, 2000"					<a href="#">cleccs_00-161.doc</a>	
3966	9/21/00	17:36		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00- 234 "Additional Pages to Physical and Virtual Collocation Line Sharing or 'DUAL CFA' Applications (Ordering and Provisioning)- California"					<a href="#">clecc_00-234.doc</a>	
3967	9/21/00	18:45		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00- 241 "Central Office (CO) Synch Testing Trial for the High Frequency Portion of the Loop (HFPL) (Ordering and Provisioning)- California"					<a href="#">clecc_00-241.doc</a>	
3968	9/21/00	18:46		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00- 241 "Central Office (CO) Synch Testing Trial for the High Frequency Portion of the Loop (HFPL) (Ordering and Provisioning)- California"					<a href="#">clecc_00-241.doc</a>	

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>GEIS Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
3969	9/22/00	9:03		TG Resource	Email to PB AM	TG Resource		TAM Resource. TAM Resource.TG Resource.TG Resource.TG Trying to verify our directory listing updates, I just tried accessing the clec.sbc.com web listings site, and using our standard web UID/PW was refused access. Looks like CLEC specific UID's are indeed required to access this area. Per an Email via TAM	Web site listing verification							
3970	9/22/00	12:18		TG Resource	Email to PB AM	TG Resource		TG Resource	RE:Web site listing verification	PB AM.. Thanks for the speedy reply!!						
3971	9/22/00	12:21	1 PB AM		Email to TG Resource	TG Resource	PB AM	TAM Resource. TAM Resource.TG Resource.TG Resource.TG Try bhc000. I see this as assigned Nov 29, 1999. You will probably have to have the lscall center reset the password, if it hasn't been used recently	RE:Web site listing verification							
3972	9/22/00	14:00	1 TG Resource	VMX to PB AM		TG Resource	PB AM		Report Input	TG Resource asked PB AM if she would like to forward her view of the test regarding what has worked and what has not, to be considered for inclusion with the TG final report.						
3973	9/22/00	15:45		TG Resource	Phone to IS Call Center	TG Resource	Joe		Toolbar passwords have expired- Reset	New PW 0101! bhc						
3974	9/22/00	17:54		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00-242 " E9-1-1- MS Gateway Security Enhancements (Business Processes)-California					clecc_00-242.doc	
3975	9/22/00	17:56		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECCS00-162 " Pacific Bell- Emergency Update to the Final Requirements for EDI?CORBA Local Pre-Ordering Exception Request Release 2.2.1 and 2.3.1 for Sept 24,2000- California					cleccs_00-162.doc	
3976	9/22/00	19:14-22:04		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #'s 911-912- Loss of Carrier Systems, Damage to pair exchange						

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>GEIS Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
3977	9/22/00	20:19		1 PB AM	VMX to TG Resource	TG Resource	PB AM		Report Input	PB AM asked for timing of input for final report, and that decision had not been made as yet whether to do so.						
3978	9/23/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm bills (2)	Bill: \$170.61, Account 0234107069555066S2, Statement Date 9/10/00; Bill: \$424.63, Account 037112395555169N4, Statement Date 09/11/00						
3979	9/23/00			Pacific Bell	Mail to Camino Comm				Camino Comm Bills (2)	Bill: \$279.30, Account 0237117189555160N2, Statement Date 10/11/00; Bill: \$376.17, Account 0234117198555066S5, Statement Date 09/11/00						
3980	9/23/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm Bills (2)	Bill: \$77.63, Account 0234118416555066S9, Statement Date 09/11/00; Bill: \$392.47, Account 0237118416555160N6, Statement Date 09/11/00						
3981	9/23/00			Pacific Bell	Mail to Napa Telecomm				Napa Telecomm Bill	Bill: \$621.16, Account 0237118702555160N9, Statement Date 09/11/00						
3982	9/23/00	10:43-18:40		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #'s 913-914- Loss of Carrier Systems, loss of cable						
3983	9/25/00	11:40		15 TG Resource	phone call			TG Resource		FOC'd but not SOC'd.What is problem? BHPOG721... system did not work the order-gateway did not match entry order-if all caps in gateway must be entered all caps etc., she will manually work the order today						
3984	9/25/00	11:40		2 PB Resource	VMX to TG Resource	TG Resource	PB Resource		Blackhawk Duplicate Orders	PB Resource said they noticed many duplicate Blackhawk orders on Tuesday 9/19/2000.						
3985	9/25/00	12:13		1 PB Resource	VMX to TG Resource	TG Resource	PB Resource		Blackhawk Duplicate Orders	PB Resource. said while they noticed many duplicate Blackhawk orders on Tuesday 9/19/2000, it no longer appeared to be a major issue.						
3986	9/25/00	12:54		1 TG Resource	VMX to PB AM	TG Resource	PB AM		Report Input	TG Resource said he would need any report input in one to two weeks, but would understand if she felt another approach may be better.						
3987	9/25/00	13:-10		8 TG Resource	phone call			PB Resource		FOC'd but not SOC'd. show confirmation 9/21, system problems doesn't go all the way through, checking gateway, gateway live listing as of 9/25. Both listings cannot be main-2nd listing, send again as reg type=JB listing -pub=1 RTY=6 AL						
3988	9/25/00	2:13-20:23		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #'s 916-918- Loss of Carrier Systems, loss of 108 T3						



<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>GEIS Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
3989	9/25/00	8:30		Pacific Bell	Airborne Express to Napa Telecom					OCN 6169, LC46, Daily Shipment Report, PB Cycle 6746 Daily shipment report Dated 9/21/00						
3990	9/25/00	8:30		Pacific Bell	Airborne Express to Discovery Comm					OCN 0575, LC46, Daily Shipment Report, PB Cycle 6746 Daily shipment report Dated 9/21/00						
3991	9/25/00	8:30		Pacific Bell	Airborne Express to Blackhawk Comm					OCN 8587, LC46, Daily Shipment Report, PB Cycle 6746 Daily shipment report Dated 9/21/00						
3992	9/25/00	8:30		Pacific Bell	Airborne Express to Camino Comm					OCN 7265, LC46, Daily Shipment Report, PB Cycle 6746 Daily shipment report Dated 9/21/00						
3993	9/25/00	10:35		PB Resource	Email to TG Resource				A_Team CLEC Distri PB; A_team PB CLEC file	Please do not reply to thismessage. All replies are automatically deleted. Questions regarding the content should be directed to the ISC call center at 314-235-7225 fax 314-331-1577. Changes or updates to any email address should be directed to your accou					<a href="#">TOOLBAR 092500.doc</a>	
3994	9/25/00	17:08		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00-243 * OSS Demo Scheduling (Meeting)- California					<a href="#">clecc_00-243.doc</a>	
3995	9/25/00	18:44		PB Resource	Email to TG Resource				CLEC Notification	Please do not reply to thismessage. All replies are automatically deleted. Questions regarding the content should be directed to the ISC call center at 314-235-7225 fax 314-331-1577. Changes or updates to any email address should be directed to your accou					CLEC fax.doc	
3996	9/25/00	18:44		PB Resource	Email to TG Resource				CLEC Outage Notification	Please do not reply to thismessage. All replies are automatically deleted. Questions regarding the content should be directed to the ISC call center at 314-235-7225 fax 314-331-1577. Changes or updates to any email address should be directed to your accou					092500 VERIGATE LEX PB.doc	
3997	9/25/00	19:18		PB Resource	Email to TG Resource				Outage Restoral Notification	Please do not reply to thismessage. All replies are automatically deleted. Questions regarding the content should be directed to the ISC call center at 314-235-7225 fax 314-331-1577. Changes or updates to any email address should be directed to your accou					<a href="#">clec.doc</a>	
3998	9/25/00	3:37-20:25		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #'s 919 & 921- loss of 103 T3, loss of carrier system						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
3999	9/26/00	11:10		TG Resource	email to PB AM	TG Resource	PB AM	TG Resource, TG Resource, TG Resource, TG Resource, TG Resource	RE: CLEC Outage Notification	PB AM... Did you notice that there is absolutely no useful information in the attached outage notification document (nor several other email outage notifications recently received by TG Resource? No systems checked off, no description, no proposed resolutio						
4000	9/26/00	6:38-19:56		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #'s 922 & 924-927- , loss of carrier system, loss of exchange cables, loss of working cables						
4001	9/26/00	16:44		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLCC00-245 * Due Date Extensions For Interconnection Trunks/Facilities, UDT & DS1 Loops(Business Processes)- California					<a href="#">clecc_00-245.doc</a>	
4002	9/26/00	16:45		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00-246-"Street Address Guide (SAG) Flat File Availability (Ordering & Provisioning)-California					clecc_00-246.doc	
4003	9/26/00	16:53		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECCS00-163-"Pacific Bell- Correction to notice of IP Address change for Pacific Bell Service Manager Application (PBSM)					clecc_00-163.doc	
4004	9/27/00			TG Resource	phone call to LSC				3 LPWp's still INPR	I contacted LSC to verify SOC's for the following tracking numbers. Per Peggy LPWP584001 completed 3/31 and LPWP116001 completed 4/5. She is unable to send us a copy of the SOC's but said she can read us anything off the orders we might need. Per PB Resou						
4005	9/27/00			Pacific Bell	Mail to Camino Comm				Camino Comm Bill	Bill \$186.73, Account 0234147198555066S2, Statement Date 09/14/00;						
4006	9/27/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawke Comm Bills (2)	Bill \$9.30, Account 0237138416555160N4, Statement Date 09/13/00; Bill \$188.74, Account 0234148416555066S6, Statement Date 09/14/00						
4007	9/27/00			Pacific Bell	Mail to Napa Telecomm				Napa Telecomm Bills (3)	Bill \$136.61, Account 0234138702555066S0, Statement Date 09/13/00; Bill \$276.71, Account 0234148702555066S9, Statement Date 09/14/00; Bill \$134.04, Account 0237138702555160N7, Statement Date 09/13/00						
4008	9/27/00	17:43-22:11		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #'s 928-932- , loss of carrier system, loss of exchange cables, loss of working cables, partial failure to riverside, loss of pair exchange						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
4009	9/27/00	17:56		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00-247 "Uniform OSS POR Collaborative Scenario Information (Category I, II, III) for the SWBT?PB?NB?SNET?AIT Regions (Business Processes)-California					clecc_00-247.doc	
4010	9/27/00	20:29		PB Resource	Email to TG Resource				Emergency Verigate Release 6.8.1, scheduled for 9/28, 12:01am (CT)	Please do not reply to this message. All replies are automatically deleted. Questions regarding the content should be directed to the ISC call center at 314-235-7225 fax 314-331-1577. Changes or updates to any email address should be directed to your account					<a href="#">Emergency Verigate Release 6.8.1.doc</a>	
4011	9/28/00	8:30		Pacific Bell	Airborne Express to Camino Comm				Camino Comm Invoices	Invoices dated 09/14/00: Account 2735562509766160N \$7,719.39; Account 272556512663160N \$96.28; Account 275562511257160N \$1,215.56; Account 2725562510182160N \$2,964.11; Account 3725562502313066S \$6,139.86; Account 3735562501301066S \$4,986.90; Account Numb						
4012	9/28/00	8:30		Pacific Bell	Airborne Express to Napa Telecomm				Napa Telecomm Invoices	Invoices dated 09/14/00: Account 3735562488701066S \$28,391.31; Account 3725562492048066S \$39,490.52; Account 3725562491454066S \$137.25; Account 3725562490035066S \$2,995.58; Account 273556249692160N \$11,551.39; Account 2735562494517160N \$390.50; Account 2						
4013	9/28/00	10:53-23:54		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #'s 933-935- , loss of carrier system, loss of 43,974 calls						
4014	9/28/00	*11:25		2 TG Resource	VMX to PB AM	TG Resource	PB AM		E911 TN Query and DataGate Address Validation by TN	TG Resource reported needing closure on these two open items. He also asked if PB AM were available to meet briefly this afternoon.						
4015	9/28/00	17:26		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00-248 "Notification of Three Business Days Due Date Interval for HFPL and Broadband Service (Ordering and Provisioning) - California"					clecc_00-248.doc	
4016	9/28/00	17:26		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECC00-248 " Notification of Three Business Days Due Interval for HFPL & Broadband Service (Ordering & Provisioning)-California					<a href="#">cleccs_00-248.doc</a>	
4017	9/28/00	17:59		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	cleccs_00-164.doc "Pacific Bell-Notification of Platform requirements for implementing the Toolbar Version 6.0.0 scheduled for Dec. 16, 2000"					cleccs_00-164.doc	
4018	9/29/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm Bill	Bill \$146.05, Account 023714239555160N1, Statement Date 09/14/00						
4019	9/29/00			Pacific Bell	Mail to Napa Telecomm				Customer Service Record	Account 2099528891079N4; Bill Date 09/19/00						

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>GEIS Contact</u>	<u>PacBell Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
4020	9/29/00	12:50	25	TG Resource	phone call		LSC		Phone Call Log	Orders not completed on due date: BH366021PE002249....Contacted (LSC) was told a new procedure was put in place and would have to call the LOC.PB Resource called (LOC) and was told they didn't handle the high cap order. She called (PCO) and was told to cal						
4021	9/29/00	12:50	25	TG Resource	phone call		LSC		Phone Call Log	Orders not completed on due date: BH328021PE002254....Contacted (LSC) was told a new procedure was put in place and would have to call the LOC.PB Resource called (LOC) and was told they didn't handle the high cap order. She called (PCO) and was told to ca						
4022	9/29/00	12:10-19:49		Pacific Bell	Fax to Blackhawk, Camino, Discovery, Napa Telecomm				Outage Notifications	Serial #'s 935 & 937- , loss of carrier system						
4023	9/29/00	17:15		PB Resource	Fax to TG Resource	TG Resource	PB Resource		T N Unlock	redacted						
4024	9/29/00	17:35		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECCS00-167 "Pacific Bell- Verigate Emergency Release 6.8.1"					<a href="#">cleccs_00-167.doc</a>	
4025	9/29/00	17:37		Accessible Letter	Email to TG Resource	TG Resource	PB email		Accessible Letter	CLECCS00-168 "Pacific Bell- Initial Requirements for LEX, Version 3.9.0 Scheduled for Dec 9, 2000					cleccs_00-168.doc	
4026	9/30/00	13:35		PB Resource	Email to TG Resource				restoral notification	Please do not reply to thismessage. All replies are automatically deleted. Questions regarding the content should be directed to the ISC call center at 314-235-7225 fax 314-331-1577. Changes or updates to any email address should be directed to your accou					093000 STARWRITERa.doc	
4027	9/30/00			Pacific Bell	Mail to Napa Telecomm				Napa Telecomm bill	Bill: \$444.05, Account 0234208702555S1066, Statement Date 9/20/00						
4028	9/30/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm bill	Bill: \$90.71, Account 0234207069555S0066 Statement Date 9/20/00						
4029	9/30/00			Pacific Bell	Mail to Camino Comm				Camino Comm bill	Bill: \$273.63, Account 0234207198555S4066 Statement Date 9/20/00						